

HBT's Cloud Telephony

Our secure cloud based communications



HBT
communications

Business is better
with HBT

HBT Communications' Cloud solution delivers voice and data to their customers via the "cloud." Because they only pay for services or applications they use, customers have a more cost-effective, reliable and secure communications environment, without the headaches.

Empower your workforce

HBT's Cloud solution is non-location dependant telephony enabling the office function to follow staff on any device - mobile, laptop, desk phone.

- Range of devices to meet the needs of differing teams within an organisation
- Use a mobile app to hold, transfer and receive calls

- Clear conversations even in noisy locations
- All the features of an on-premise telephone system and more delivered seamlessly to desk phones, computers, and even mobile devices.



Be customer responsive

HBT's Cloud is a feature rich system and has all the functions of a traditional telephone system and more, to ensure your business is providing the best service to your customers

- Outlook integration and the ability to receive voicemails to your e-mail
- Instant messaging and presence information
- Enhanced reporting to understand missed communication opportunities
- CRM integration
- Two call recording options; ability to record adhoc or record all calls
- Resilience and reliability – if the system were to fail the ability to re-route calls to alternative sites or mobiles
- Hosted and backed up within our secure data centre.

Reduce costs

A cloud system means there are no major capital equipment costs, with predictable monthly costs you know what you are spending each month.

- Fixed monthly cost includes line rental and calls to UK landline, UK mobile, non-geographic numbers and 15 international destinations

- Reduce your risks with built-in resilience and security you need to significantly reduce the risks of damaging downtime
- No huge outlay and always upgraded to the latest technology.

Last system you will ever buy

With HBT's Cloud solution there is no need for expensive hardware upgrades, the software is continually and automatically upgraded.

- It's flexible making it easy to scale up and down, easy to add multiple locations, and easy to add and manage remote, mobile and contract workers
- Speed of deployment means little or no downtime
- Eliminates expensive, on-site equipment and the headaches and maintenance that go along with it
- Support and maintenance from a UK based helpdesk.

To find out more
call us today on
024 7686 7422

Business is better with HBT

Talk to HBT Communications
to find out more

Call us today on
024 7686 7422



Visit www.hbtcommunications.com
or email sales@hbtcommunications.com